



Technical Specialist

Network Assistance Center

Mercedes-Benz is implementing a **Network**

Assistance Center based in Portugal that will provide after sales services for the MB Dealers Network in 15 different countries across Europe. Network Assistance Center will do 1st level support to Mercedes

Benz Retailers, for the After Sales topics of the passenger car business unit, providing a wide range of services.

In 2016 will ramp up with 5 markets: **Italy, Spain, France, UK and Portugal.**

Main Responsibilities:

- Provides technical support to network;
- Manages technical product concerns aiming resolution.
- Maintains technical information files, research and create technical literature;
- Participates in key technical training;
- Supervise and reports network technical competency;
- Interface with Technical Department.

Required Qualifications:

- Bachelor degree in Mechanical Engineer and/or experience as a technician in car industry;
- The Mercedes-Benz or smart Diagnostic Technician qualification would be desirable;
- Requires an intermediate level of IT skill (primarily, Microsoft Office systems);
- Fluent in English as corporate language (mandatory);
- Native language in at least one of the referred countries (excellent grammar and writing skills in native language);
- Third language is an advantage;
- Availability to travel.

Offer

Integration in an international company with a young, ambitious, professional and dynamic environment.

Rhmais will be responsible for all Recruitment Process.

If you are interested in this offer, please send us your resume in English to: mb.recruitment@rhmais.pt

Reference: **NAC MB_Technical Specialist L2.**

Mercedes-Benz

The best or nothing.



DAIMLER

The brand portfolio of Daimler AG comprises Mercedes-Benz, Mercedes-AMG, Mercedes-Maybach, smart, Freightliner, Western Star, BharatBenz, Fuso, Setra, Thomas Built Buses as well as Mercedes-Benz Bank, Mercedes-Benz Financial, Daimler Truck Financial, moovel and car2go.